

Booking Cancellation

Methods of cancelling a booking:

We understand that sometimes clients need to cancel their booking. We simply ask that you notify us as soon as possible and certainly more than 72 hours before your scheduled booking.

Methods for cancelling your booking are:

By mail: contact@stonefloorcleaning.co.uk

By phone: Please call us on 0208 6748461

If you are cancelling a scheduled booking without at least 3 working days notice, a £250 cancellation fee per day booked may be charged.

Stone Floor Cleaning Director